

SPEAKING & CONVERSATION ESSENTIALS



Effective communication skills are an essential part of organisational, and business success - and life in general. Based on the book "The Stage Fright Antidote!", this highly interactive programme will help employees build rapport with colleagues, improve conversations, and deliver information clearly.

This programme is not your typical 'conversation & communications skills' workshop. It is like an extravaganza of sorts with a mix of experiences. In this way, you'll find the session enjoyable and risk-free; and see yourself progressing at a rapid pace.

In this workshop, you will learn how to:

- Understand what is communication & why is it important at the workplace
- Learn on how to improve conversations
- Build rapport with colleagues, chief and clients
- Provide compliments and constructive feedback and appraisals
- Learn strategies to win in networking events

Who should attend?

Frontliners, Executives, Supervisors, New Leaders and those who needs to communicate & build connections with colleagues and industry partners.



Meet your Workshop Leader: Hazriq Idrus

Course Outline:

- Primer: Gain understanding the basics of communication & why it is important
- Learn the power of empathy in communication
- Action: Learn and practise the 5 ACTs of Conversations© in a safe environment

Hazriq Idrus is a stage actor turned professional speaker who is passionate on the topics of Creativity, Communication & Leadership, and how these three synergise. He is the author of 'The Stage Fright Antidote!', and 'Creative Leadership'; and has co-authored 10 other books. Hazriq is on the mission to uplift the spirit of corporate learning & human development.